

Posting Number: 29680
Open: July 5, 2010
Deadline: July 12, 2010
NON-UNION



London Health Sciences Centre



Performance Consultant: Temporary Full-Time Regional Shared Service – Information Technology Services University Hospital

The Regional Shared Service (RSS) is an innovative business model and has been established to provide ongoing support and continuous improvement to the shared IT infrastructure (Digital Imaging, Electronic Patient Record, and Business Systems) for hospitals throughout South Western Ontario.

Each hospital stakeholder, along with provincial and federal financial partners, requires transparency and metrics to ensure ongoing validation of the efficiency and effectiveness of the RSS. Reporting to the RSS Director, the role of the Performance Consultant is to fulfill those requirements by focusing on the following key activities:

- Establish the performance modeling and reporting required by the various RSS Stakeholders
- Provide the analysis to identify operational issues/opportunities that require decisions
- Identify venues and vehicles for showcasing RSS accomplishments and performance
- Establish and maintain the RSS service contracts (services purchased by the hospitals)
- Lead research and operational improvement initiatives to enhance RSS services

Hours of Work: 37.5 hours per week
Duration of Contract: October 2010 to October 2011

QUALIFICATIONS:

- Masters Degree in Business, Health Administration, Epidemiology/Biostatistics or equivalent work experience acceptable to the hospital
- 5 years of experience in a multi-site hospital or health care environment
- Proficient knowledge of MS Projects, SPSS, Visio and Crystal Report Writer preferred
- Proficiency in Microsoft Office (ie: Excel, Word, PowerPoint), Groupwise, and the Intranet/Internet
- Demonstrated skill in preparing and delivering presentations to large and small audiences; at all levels of the organization
- Excellent analytical, assessment and evaluation skills
- Excellent communication and interpersonal skills including the demonstrated ability to communicate information accurately and professionally
- Demonstrated ability to lead, facilitate and manage organizational improvements
- Demonstrated excellence in quantitative and qualitative analysis and evaluation
- Flexible, adaptable and able to manage change, effectively works in a fast-paced and evolving work environment
- Demonstrated high standard of performance and work quality in previous positions
- Demonstrated ability to build collaborative partnerships
- Demonstrated commitment to professional growth and development
- Demonstrated knowledge of and commitment to patient and staff safety at LHSC
- Demonstrated ability to attend work on a regular basis

We foster a culture of patient and staff safety whereby all employees are guided by LHSC's Mission, Vision, Values and Code of Conduct.

As part of the assessment process applicants may be required to complete a written and/or hands on examination or test. Please be advised that an internal reference check may be conducted as part of the selection process. Your interest in this opportunity is appreciated. Only those applicants selected for an interview will be contacted.

In order to be considered for this position, please submit a completed **Application to Job Posting** form and a **detailed resume**, quoting posting #29680, by deadline date to:

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